

## FACTS

### WHAT DOES DOLLAR BANK DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- transaction history and credit card or other debt

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Dollar Bank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information                                                                                                                                             | Does Dollar Bank share? | Can you limit this sharing? |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-----------------------------|
| <b>For our everyday business purposes</b> - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus. | <b>YES</b>              | <b>NO</b>                   |
| <b>For our marketing purposes</b> - to offer our products and services to you                                                                                                              | <b>YES</b>              | <b>NO</b>                   |
| <b>For our joint marketing with other financial companies</b>                                                                                                                              | <b>YES</b>              | <b>NO</b>                   |
| <b>For our affiliates' everyday business purposes</b> - information about your transactions and experiences                                                                                | <b>YES</b>              | <b>NO</b>                   |
| <b>For our affiliates' everyday business purposes</b> - information about your creditworthiness                                                                                            | <b>YES</b>              | <b>YES</b>                  |
| <b>For affiliates to market to you</b>                                                                                                                                                     | <b>YES</b>              | <b>YES</b>                  |
| <b>For nonaffiliates to market to you</b>                                                                                                                                                  | <b>NO</b>               | <b>We do not share</b>      |

#### To limit our sharing

- Call toll-free 1-877-893-4230 - our menu will prompt you through your choice(s) or
- Visit us online at [www.dollar.bank/options](http://www.dollar.bank/options)

**Please Note:**

If you are a new customer, we can begin sharing your information 30 days from the date we sent you this notice. When you are no longer a customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

#### Questions?

Call: toll-free 1-800-242-2265 Write: Dollar Bank, 20 Stanwix Street, Pittsburgh, PA 15222  
Email: [customerservice@dollarbank.com](mailto:customerservice@dollarbank.com)

To unsubscribe from Dollar Bank email marketing, click the unsubscribe link at the bottom of the email.

## PRIVACY POLICY

| What we do                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>How does Dollar Bank protect my personal information?</b>                              | <p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>On our website, we may gather data from “cookies” or other technologies adding convenience to future visits. This data is protected to the same degree as any other we collect.</p> |
| <b>How does Dollar Bank collect my personal information?</b>                              | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>• open an account or deposit money</li> <li>• pay your bills or apply for a loan</li> <li>• use your credit or debit card</li> <li>• We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</li> </ul>                                 |
| <b>Why can't I limit all sharing?</b>                                                     | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes- information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul>                                                                           |
| <b>What happens when I limit sharing for an account I hold jointly with someone else?</b> | <p>Your choices will apply to everyone on your account.</p>                                                                                                                                                                                                                                                                                                                                             |

| Definitions                        |                                                                                                                                                                                                                                                                                                                       |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Affiliates</b>                  | <p>Companies related by common ownership or control.</p> <ul style="list-style-type: none"> <li>• <i>Our affiliates include companies with a Dollar Bank name; financial companies such as Dollar Bank Insurance Agency, Inc.; nonfinancial companies such as Colton Enterprises.</i></li> </ul>                      |
| <b>Nonaffiliates</b>               | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>• <i>Dollar Bank does not share with nonaffiliates so they can market to you.</i></li> </ul>                                                                    |
| <b>Joint Marketing</b>             | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>• <i>Our joint marketing partners include insurance companies and other companies that provide financial products and services.</i></li> </ul> |
| <b>Other Important Information</b> | <p>We do not share text messaging originator opt-in data and/or consents with any third parties.</p>                                                                                                                                                                                                                  |