



**DollarBank®**  
Since 1855

**Digital Press Kit**



# About Dollar Bank

**We are committed to being an inclusive community bank that invests in our customers, empowers our employees and strengthens our communities.**

Dollar Bank was founded in 1855 in Pittsburgh, Pennsylvania - built on the belief that financial opportunity should be available for everyone.

Today, we're the largest independent mutual bank in the United States, still operating solely for the benefit of our customers, employees and communities in northeast Ohio, western Pennsylvania, the Hampton Roads community in Virginia and the Cumberland Narrows community in Maryland.

Dollar Bank does not answer to shareholders and isn't focused on stock price. Our core values of integrity, empathy, collaboration, inclusion, community and independence are what guide our decision making.

For 170 years, these principles have allowed us to better understand our customers' goals every day and provide solutions to build the communities and futures that we all deserve. We offer a comprehensive range of personal, small business and corporate banking services. But we don't stop there. We're building opportunities for all through our financial education services, homeownership program and partnerships with organizations that share our commitment to enhancing quality of life.

Prudent management has always been a cornerstone of our success, and we are consistently rated as well capitalized by government regulators, representing the highest category of financial strength. As Dollar Bank continues to grow, we remain committed to delivering personalized solutions and service to our cherished, long-term customers, while inspiring our newer generations to do more together.





# Our Leadership



**Jim McQuade**  
President and Chief Executive Officer

**"Empowering people to live better lives.  
That's what we do best."**

Jim McQuade has been the president and chief executive officer of Dollar Bank since 2016. McQuade has 35 years of banking experience and has been with Dollar Bank for 28 years in senior leadership roles.

## Executive Leadership Team



William Camp,  
General Counsel



Chris Chelli,  
Chief Credit Officer



Onyeka Egbuna,  
Chief Audit Executive



Lori Esposito,  
Chief Risk Officer



Bill Fortwangler,  
Chief Information  
Officer



Berry Grant III,  
Chief Banking  
Officer



Lisa Griffith,  
Chief Financial  
Officer



David Hunt,  
Chief Human  
Resources Officer



Joe Toth,  
Chief Operating  
Officer



Jim Wheeler,  
Chief Lending  
Officer

## Regional Leadership Team



Bill Elliott  
Executive Vice President,  
Ohio Division



Joan Ickes,  
Senior Vice President,  
Dollar Bank Servicing Center



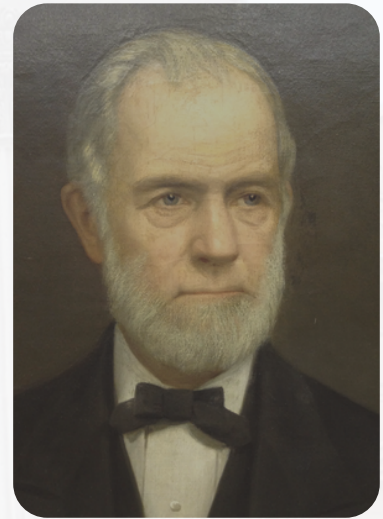
Dave Paradise  
Senior Vice President,  
Virginia Division

# Our History

**On July 19, 1855, Dollar Bank opened for business as The Pittsburgh Dollar Savings Institution. For as little as \$1, anyone could open a savings account.**

Our founder, Charles Colton, recognized the need for a mutual bank to serve the interests of the working class in Pittsburgh, PA. From the beginning, Dollar Bank made no restrictions on who could open a savings account with us. Men, women, young, old, all races, all creeds, Americans and immigrants - all were welcome.

- Dollar Bank's 1855 charter acknowledged married women as the sole legal owners of their savings accounts. Single women retained exclusive ownership of their savings accounts at Dollar Bank even after they got married.
- Our first mortgage to an African American was made in February 1860, to John L. Woodson, a barber.
- Our first mortgage to a woman was made in February 1857, to Rose Irwin.
- Cuban-born engineer Esteban D. Estrada opened his Dollar Bank savings account in 1886 and was chief engineer of construction on the Cuban Pavilion at the 1904 World's Fair.



Colton's vision of a bank for the working class was matched by his singular dedication to serving every person, individual by individual, who came through the doors of Dollar Savings Bank. His remarkable record of commitment to the community set an example for the institution he founded. Our commitment to helping everyday workers has remained. Our Credit Enhancement Program and events like The Way Home Homebuying Workshop have helped thousands of low- and moderate-income people become homeowners.

Dollar Bank has always been managed by a Board of community leaders who live, work and do business locally. The Board's decisions are guided by their knowledge of and passion for the neighborhoods and towns that Dollar Bank serves.

## Market Growth Through Integration

- 1984:** Continental Federal Savings and Loan Bank; expanded footprint to Cleveland, Ohio.
- 2016:** Bank @lantec; expanded footprint to Hampton Roads, Virginia.
- 2016:** Progressive-Home Federal Savings and Loan; broadened presence in Pittsburgh, Pennsylvania.
- 2021:** Standard Bank; broadened presence in southwestern Pennsylvania and expanded to eastern Maryland.



# Comprehensive Financial Services

**90+**

Full Service  
Branches



**PA Headquarters:** 20 Stanwix  
Street, Pittsburgh, PA 15222

**\$11.9  
Billion**

Total Assets  
(as of May 2025)



**OH Headquarters:** 950 Main  
Avenue Suite 1700, Cleveland,  
OH 44113

**\$9.8  
Billion**

Total Deposits  
(as of May 2025)

**Approx.  
1,500**

Employees



**VA Headquarters:** 503 South  
Independence Boulevard, Virginia  
Beach, VA 23452

## Personal Banking

- Deposit and lending services
- Mobile and Online Banking
- Military Banking
- Workplace Banking

## Private Banking

- Deposit and lending services
- Business accounts
- Credit solutions

## Business Banking

- Deposit and lending services
- Business Express Loan

## Community Development

- Financial Education Program
- Homeownership Program
- Community grants and sponsorships

## Corporate Banking

- Deposit and lending services
- Term loans
- Lines of credit and revolving credit options

## Treasury Management

- Deposit accounts
- Nonprofit services

## Commercial Real Estate

- Lines of credit
- Term loans
- Construction and development loans
- Community development

**DollarBank®**

# Community Development



**Our dedication to providing services and opportunities for all, especially those most in need, is unmatched. Through our Community Development initiatives, we provide lending assistance for community revitalization and economic development, and help our neighbors build credit, buy first homes, learn to manage their money and so much more. Community Development teams in Pennsylvania, Ohio and Virginia offer:**

- Credit enhancement program
- Homebuyer education classes
- Down payment and closing cost assistance
- Financial education materials for youth, teens and adult learners
- Grants and sponsorships for qualifying non-profit organizations

**THE WAY** *Home*  
Homebuying Workshop

The Way Home Homebuying Workshop began in 1999 as “Mortgages for Mothers”, a free homeownership education program for single mothers in the Pittsburgh area. The workshop has since expanded to an inclusive experience that has helped thousands of individuals begin the journey to a home of their own across all Dollar Bank markets. Participants work with dedicated Dollar Bank experts to boost their savings, cut debt, strengthen credit and ultimately break the rent cycle.

## Meet Our Leadership



**Morton Stanfield,**  
Senior Vice President, Retail  
Banking and Community  
Development



**Jason Jones,**  
Director and Vice President,  
Community Development  
*Pennsylvania*



**Dorothy Curtis,**  
Vice President,  
Community Development  
*Ohio*



**James Hinton Jr.**  
Vice President,  
Community Development  
*Virginia*



# News and Media

[Dollar Bank Charity Campaign Raises \\$15,000 for Local Food-Focused Nonprofits](#)

[Dollar Bank's Free Homebuying Workshop Helps First-time Homebuyers Break the Rent Cycle](#)

[Dollar Bank Awards \\$825,000 to Over 60 Pennsylvania Organizations Through EITC](#)

## Awards and Accolades

### J.D. Power U.S. Retail Banking Satisfaction Study 2025:

- Retail Banking Customer Satisfaction

### Forbes Best Banks:

- World's Best Banks 2023 - 2025, United States
- Best Banks in Each State 2023 - 2025, Pennsylvania

### Pittsburgh Business Times Power 100 in 2023-2025:

- President and CEO, Jim McQuade

### Pittsburgh Business Times C-Suite Award 2023:

- Chief Financial Officer, Lisa Griffith

### American Bankers Association Community Commitment Award 2024:

- Affordable Housing

### Pittsburgh Community Reinvestment Group's Annual Community & Bank Awards 2024:

- Overall Excellence in African American Lending for Large Banks
- Overall Excellence in Small Dollar Lending for Large Banks

### Points of Light: Top 50 Community Minded Companies in Hampton Roads 2023

## Media Contacts

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## Toll-Free Number

1-800-242-2265

## Website

[Dollar.Bank](https://Dollar.Bank)

## Social Media

 [Linkedin.com/company/  
dollar-bank](https://www.linkedin.com/company/dollar-bank)

 [@dollar.bank](https://www.instagram.com/dollar.bank)

 [Facebook.com/dollarbank](https://www.facebook.com/dollarbank)

 [@Dollar\\_Bank](https://twitter.com/Dollar_Bank)

 [@dollar\\_bank](https://www.youtube.com/@dollar_bank)